# PAYMENT TERMS AND REGULATIONS ENKHUIZER ZEEVAARTSCHOOL

# **Registration fees**

- 1. When enrolling in a course, the registration fee must be payed immediately.
- 2. If no registration fee has been received a month before the start of the course, the reserved place in class will be released for a candidate on the waiting list.
- 3. If **at any moment** after registering and payment, you decide to not pursue the course, there will be no restitution of the registration fee.

#### School fees

- 1. The school fees need to be paid before the start of the course.
- 2. If no school fee has been received two weeks before the start of the course, the reserved place in class will be released for a candidate on the waiting list.
- 3. If you are not able to pay the whole amount at once, you can apply for a financial allowance by the 'Henk Wever Foundation'. Apply through: <a href="http://www.henkweverfonds.nl">http://www.henkweverfonds.nl</a>.

The Enkhuizen Maritime School has no voice in the outcome of the application.

## Scheduling your study

If you want to divide the course over (a maximum of) two years, it is possible under certain conditions. Valid reasons are:

- $\circ~$  You are using a Visa which has a shorter validity than the duration of the course, or
- Your sailing schedule does not allow you to attend the whole school season, or
- Another substantial reason, to be judged by the director.

The complete school fee must be payed prior to the first year with indication of which part of the school year you want to attend<sup>1</sup>. You will be charged exam fees for these subjects alone. During the following schoolyear you will only pay the registration fee, provided there is sufficient room in class. Please send your request two weeks prior to the start of the school year to the administration: info@ezs.nl. If, during the study year, you fall ill or are otherwise not able to continue your study, you can make use of this scheme as well. The director will judge your application and will issue a binding assessment.

Students who, after failing previous examination, want to attend a class (online) to be better prepared for re-examination, pay a  $\in$ 145, - per subject.

# Exam fees

Two weeks before the start of each exam round, the exam fees need to be paid. The same applies to separately organized courses (for example Basic Safety). If, after paying, you decide not to take part in the exam(s) or course(s), the payment will be reimbursed completely if withdrawal is announced at least 10 days prior to the start of the exam(s) or course(s). If you cancel at least three days before the start of the exam(s) or course(s), 50% of the payment will be reimbursed. After this period, no payments will be refunded.

<sup>&</sup>lt;sup>1</sup> October thru December or January thru March

# **Restitution school fees**

If you decide to quit the course after having payed school fees, the following applies:

- 1. Two weeks before the start of the course, 100% will be reimbursed (excluding the registration fee).
- 2. If between two weeks before the start and two weeks after the start: 50% of the school fee will be reimbursed.
- If you decide to quit later than two weeks after the start of the course, there will be no reimbursement of school fees.
  If you decide to pick up your study in the following schoolyear, a 50% reduction on the school fee will be given. If you use the same schoolbooks as the year before, payment of registration fee is not necessary.
- 4. Partaking in any other study on the EZS or taking part in exams organized by the LEB (National board of professional sailing examination), can only be allowed if all remaining amounts have been payed. In all cases the director decides.
- 5. In exceptional cases the director can deviate from these rules.

## **Privacy**

The Enkhuizer Zeevaartschool collects personal data for registration of students that apply for (one of) our courses.

Students that fill in information give permission\* to our school to use the data which is shared with us through our (SSL protected) application form. This information consists of:

- A passport photo
- Address
- Date of birth and place of birth
- Previous education
- Telephone and email
- Copy of I.D. in order to combat fraud

No other ('sensitive') data is being collected.

#### Processing

All data is kept in a secured online environment and, in hardcopy, in a folder that contains copies of diploma's that have been handed out.

Personal data will be destroyed at the wishes of the individual (ex)student. This does not apply to the hard copies of the diploma(s).

The folder containing the personal data is not shared with third parties and is kept in a locked (office) environment.

Data is never shared with third parties. Exception to this rule is the list of names and hometowns. This is shared with classmates to promote carpooling and contains no other personal details.

For questions about our privacy policy we kindly request you to contact Mr. Wassenaar by email: <u>cosmo@ezs.nl</u>

\* By agreeing with our general terms and conditions

## **Other regulations**

- 1. The Enkhuizer Zeevaartschool cannot be held liable for theft, loss, or damage of any property of the student.
- 2. The student is and will stay responsible for the upkeep of missed lessons or teaching material. This is not the responsibility of the school and/or the teacher.
- 3. Next to the hours spent at school, the student should consider an extra investment of at least 20 (GZV: 30), hours of self-study per week. It is up to the student to decide if this is fitting with work and/or other responsibilities. Studying does require a large amount of self-discipline.
- 4. Because there is inequality in the level of education and knowledge among our students, teachers assume an average knowledge level. Students are required to catch up independently on any possible lacks.
- 5. Students that want to partake in (re-)examination in a following year, are themselves responsible for inquiring after possible changes or adaptations in teaching material. Information can be obtained through info@ezs.nl

## **Complaints**

Complaints and special requests can be sent by mail to ezsleb@gmail.com

For further information and current tariffs, please visit our site <u>https://ezsenglish.weebly.com/</u>